

Welcome to Our Graduation: Checklist for Creating Accessible Graduation Ceremonies

This Checklist is designed to assist with planning graduation ceremonies that are accessible and inviting for all attendees under the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act.



The Protection and Advocacy Agency for the State of Illinois (800) 537-2632 (Voice); (800) 610-2779 (TTY) www.equipforequality.org

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The Illinois ADA Project provides ADA information and training to a wide audience, including schools, businesses, public/private entities, and people with disabilities.

The Illinois ADA Project is administered by Equip for Equality, the Illinois Protection and Advocacy Agency for people with disabilities. The Illinois ADA Project is providing this information under a subcontract with the Great Lakes ADA Center, University of Illinois at Chicago, U.S. Department of Education, National Institute on Disability Rehabilitation and Research Award No. H133A060097.

(877) ADA-3601 (V); (800) 610-2779 (TTY); www.ADA-IL.org





The Illinois Attorney General's Disability Rights Bureau enforces state and federal laws protecting the rights of people with disabilities. The Bureau also provides technical assistance and referrals to individuals with disabilities and public or private entities seeking to comply with disability rights laws.

Chicago Disability Rights Bureau (312) 814-5684 (V); (800) 964-3013 (TTY) Springfield Disability Rights Bureau (217) 524-2660 (V); (877) 844-5461 (TTY)

www.illinoisattorneygeneral.gov

Creating Accessible Graduation Ceremonies

Under the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act (Section 504), public and private school systems must ensure that their programs, services, and activities are accessible to, and usable by, students and family members with disabilities. This legal requirement includes ensuring an equal opportunity to participate in graduation programs. The requirements under the ADA and Section 504 include providing both physical access and appropriate auxiliary aids and services (e.g., sign language interpreters, assistive listening devices and systems, large print materials), unless the provision of these accommodations would cause an undue burden, often defined as "significant difficulty or expense" or would fundamentally alter the program, service, or activity. Each school should do its best to provide individuals with disabilities the most integrated seating arrangements possible, allowing them the benefit of sitting with their families and avoiding undue restrictions on seating for companions.

Because high school and other graduations are such a significant and memorable event for graduates and their families, providing an accessible program is an important step towards creating an inclusive community in the school. Individuals with disabilities can face many barriers that may hinder or prevent equal participation or cause them to feel devalued and excluded. For example, although it is not unlawful to use the word "handicapped," it is an offensive word to many people with disabilities and should be avoided. Additionally, without proper planning, students or guests with disabilities may have trouble: sitting with their families, reading small print on an invitation, using their assistive technology with the school website, contacting the school for more information, parking at or climbing steps to the venue, understanding signage, finding a space for their wheelchairs, using a restroom in the building, hearing what is said, or ascending the stairs during the ceremony. Without a doubt, graduation programs that fully comply with these vital accessibility requirements ensure a more hospitable and inviting environment for all attendees—and comply with the law!

The following Checklist reviews the requirements for providing access in existing facilities and presents a few examples of the many methods of compliance that may be acceptable under the regulations. It is divided into seven sections:

- 1) Staff Coordination, Training, and Reasonable Accommodations
- 2) Invitations, Promotional Materials, and Programs
- 3) Site Selection and Accessibility
- 4) Auxiliary Aids and Services
- 5) Service Animals
- 6) Auditorium/Assembly Areas
- 7) Stage Access

The Checklist is intended to be a quick overview of the accessibility requirements for graduation ceremonies. While it may not include every aspect of access in detail, it provides a tool for self-evaluation in determining whether individuals with disabilities and their families can equally and comfortably participate in the event. It is

recommended that schools incorporate accessibility at the very beginning of graduation planning to avoid last minute problems. Public school districts should have an ADA or Section 504 Coordinator to assist with accessibility considerations as well as have a Transition Plan in place for addressing accessibility.

For additional resources, a resource list (Appendix A) and appropriate terminology fact sheet (Appendix B) are attached at the end of this Checklist. For detailed accessibility requirements, please refer to the ADA Standards. A link is provided in Appendix A. It should be noted that the term "accessibility" is a legal term with complex requirements depending on various factors including the age of the building, whether there have been renovations, and the resources of the organization. For purposes of this Checklist, the term "accessibility" will be used a little more loosely to convey ways of providing access to individuals with disabilities, while generally following the ADA requirements.

Remember: Creating an accessible event is not limited to ADA compliance and does not relieve the entity from providing greater access for a particular individual or from complying with the provisions of a state or local access code or other accessibility regulation. Where state and local codes or standards contain more stringent requirements, they must be incorporated. Conversely, adoption of ADA Standards or certification of the equivalency of a state/local code will not relieve covered entities of their responsibilities to meet the accessibility standards of the ADA (or other accessibility requirements), including the requirement to provide reasonable accommodations and modifications.

1. Staff Coordination, Training, and Reasonable Accommodations

Providing an accessible and inviting environment begins with a properly trained and educated staff. Most, if not all, accessibility problems and lawsuits stem from inadequate staff coordination and training. Staff members must be fully informed and properly prepared to provide disability-friendly assistance prior to, during, and after the graduation program. Even if a facility is fully accessible, inadequate staff training may result in an ADA violation due to a staff member's lack of knowledge about accessible features or how to properly interact with people with disabilities, including using appropriate terminology. On the other hand, ADA staff training and proper planning may help prevent problems where the venue is not fully accessible.

Staff training should include ADA requirements as well as providing information and resources regarding reasonable accommodations. Some reasonable accommodation requests that people with disabilities may make include: accessible parking permits; accessible seating; sighted guides; access for service animals or personal assistants; wheelchair and companion seating (which may involve seating with more than three companions); materials in alternative formats, such as large print, Braille, or electronically on a CD-ROM; assistive listening systems (ALS); assistive listening devices (ALD); American Sign Language (ASL) interpreters; and CART (Computer Assisted Realtime Translation – open captioning).

	Best Practices for Staff Coordination and Training	Yes	No
•	Have you identified one or two staff members to oversee accessibility issues, perhaps led by the ADA / Section 504 Coordinator?		
•	Have the designated staff members been given the responsibility of implementing policies and procedures to ensure that individuals with disabilities have equal opportunities to participate in, and enjoy the benefits of, the graduation program?		
•	Are staff members prepared for guests with disabilities who did not provide advance notice of their needs?		
•	Do staff members know the standards for physical and programmatic access, including requirements for the graduation stage, auditorium seating/assembly areas, and communication accessibility?		
N	lote: This information is provided in the following checklists.		
•	Are staff members aware of available resources regarding reasonable accommodations?		
•	Do you plan to do a dry run with persons with disabilities prior to the event to spot any potential barriers or issues that need to be addressed before the event takes place?		

Note: 1. Appendix A has a resource list for improving accessibility.

2. Appendix B provides guidance for using disability appropriate language.

2. <u>Invitations, Promotional Materials, and Programs</u>

Many people in our community have disabilities impacting their ability to hear, see, and communicate. It is important to create invitations, promotional materials, and programs that are usable by people with disabilities. There are many simple ways to do this.

	Text of Invitations, Promotional Materials, and Programs	Yes	No
•	Have you used a plain font (such as Univers, Helvetica, Tahoma or Arial) in your materials?		
•	Is all text at least a minimum of 12-point type size for regular print?		
•	Have the invitations and promotional materials been printed on matte paper and in contrasting color (light on dark or dark on light), without background graphics and/or patterns?		
•	Do you provide the invitations and promotional materials in alternative formats, such as large print (at least 24-point type size), Braille, and electronically?		

Note: Be sure that the invitations and promotional materials provide all of the necessary information about the graduation, including accessibility information. It is also a good idea to include a request form allowing people with disabilities to request accommodations for the event.

	Content of Invitations, Promotional Materials, and Programs	Yes	No
•	Have you included a confidential <u>request form</u> or some indication for participants/attendees to request accommodations?		
	Is this form basic and easy to complete? Is this form evallable in accessible formate (a.g.)		
	Is this form available in accessible formats (e.g., electronically on the website or CD-ROM, large print, and Braille)?		
•	Do the promotional materials include contact information for obtaining accessibility information or utilizing accessible features?		
•	Have you included information regarding alternative and accessible ways of communicating attendance and accommodation needs? (For example, voice and TTY telephone numbers, Relay services, e-mail, text message, website, regular mail, etc.)		
•	Do the promotional materials include information about any inaccessible features and how these are being addressed?		
•	Does the invitation include information about the accessible facilities at the venue, such as the location of parking or the nearest restroom?		
•	Does the invitation include information about the nearest public transportation, including the closest bus stop and train station?		
	Accessibility of Promotional Website	Yes	No
•	Is your website compatible with screen-reading software?		
•	Do all graphical elements of your website, like images, have alternative textual descriptions so that a screen reader can "read" the image?		
•	Are all PDF documents contained on the website created so that they are accessible to a screen reader?		
•	Is your website designed so that it is still usable if the font size becomes larger?		
•	Is there a high color contrast between the website's background and text?		

•	Can you access the entire page without using the mouse? For instance, can you navigate through the links and form using only the tab key?	
•	If you have videos, are they captioned for people who are deaf or hard of hearing?	
•	Do the links on your website have appropriate labels to enable a screen reader to know where that link is taking them?	
•	Have you performed a preliminary review of your website to determine its accessibility? Additional information can be found at: www.w3.org/WAI/eval/preliminary.html	

3. <u>Site Selection and Accessibility</u>

Selecting an appropriate site for the graduation is vital for ensuring that a graduation is accessible for all participants and attendees. Staff member(s) should visit the venue considered for the graduation ceremony to assess accessibility and/or needed modifications. This should be done whether the graduation takes place at the school or off-site. Schools can be held liable (along with the lessor) under the ADA even if they rent or lease space for the graduation ceremony.

The following list can help staff survey the potential venue to assess its accessibility and/or identify potential barriers. It is important to think broadly with regard to barrier removal, as there may be more than one solution available. For example, if an exterior door requires an excessive amount of force to open, the school can: (1) adjust the door closers and oil the hinges; (2) install power-assisted or automatic door openers; (3) prop the door open; (4) station two or more people to make sure there is always at least one person there to open the door; or (5) install lighter doors. Because cost is often a factor, the school may need to prioritize items to be addressed. The school may also consider a long-term plan or timetable for bringing the entire facility into compliance.

Generally, older facilities are less likely to be fully accessible than newer facilities. Field houses and similar venues also often have accessibility problems in addition to the uncomfortable seating many such venues contain. It should be noted that public school districts should have a Transition Plan for improving accessibility and an ADA Coordinator. These can be a valuable resource in planning graduation events.

	Steps to Ensure Site Accessibility	Yes	No
•	Did the staff visit the potential venue to assess accessibility and/or needed modifications (even if this is the school)?		
•	Did the staff identify all potential barriers and think of ways to remove each barrier (by using this or another checklist)?		
•	Has the responsible staff member(s) ensured that the facilities and equipment required to be readily accessible are in operable working condition and usable by persons with disabilities?		

People with disabilities require a continuous, smooth, accessible path of travel throughout the entire facility, including the parking area and path from parking to the seating area, restrooms, and concessions. An accessible path of travel means there are no obstacles such as revolving doors, curbs, steep ramps, or steps. Ramps or lifts may be necessary for stage access. Use this checklist to ensure accessibility.

	Site Accessibility: Parking	Yes	No
the total numb	ue have accessible parking in sufficient numbers for per of spaces available? The ADA Standards for the required number of accessible parking atlined below.		
Is the accessit	ble parking identified by proper signage?		
either an 8 foo which can be	sible parking spaces at least 16 feet wide, including of or 5 foot wide diagonally striped access aisle used to maneuver wheelchairs immediately next to parking space?		
entrance so th	o cut close to the accessible parking and accessible nat individuals who use wheelchairs can travel on a he parking lot and on a level sidewalk?		
considered ac	e of sufficient accessible parking, has the school cessible parking permits (or valet services) for rking for the event?		
	tinuous accessible path of travel from the parking to uding curb cuts, ramps, and signage?		

Table 208.2 Parking Spaces

Total Number of Parking Spaces Provided in Parking Facility	Minimum Number of Required Accessible Parking Spaces
1 to 25	1
26 to 50	2
51 to 75	3
76 to 100	4
101 to 150	5
151 to 200	6
201 to 300	7
301 to 400	8
401 to 500	9
501 to 1000	2 percent of total
1001 and over	20 plus 1 for each 100, or fraction thereof, over 1000

	Site Accessibility: Entrances	Yes	No
•	Is the accessible entrance close to accessible parking and an accessible path of travel?		
•	If the main entrance is not accessible, are there ways to make the main entrance accessible for the event (e.g., using a temporary ramp for a small elevation)?		
	Note that the ADA requires access in "the most integrated setting appropriate to the needs of the individual." Separate entrances for people with disabilities are not desirable.		
	If there is a lack of accessibility, has it been communicated to people who provided information indicating that they have a disability?		
•	 If there must be an alternative accessible entrance: Is there appropriate signage indicating the route/location of the accessible entrance? Is the accessible entrance close to the main entrance? 		
_	Is the accessible entrance close to the accessible parking? If there are remove		
•	 If there are ramps: Is each ramp no steeper than 1:12 (twelve inches of length for every one inch of rise?) 		
	Does each ramp have handrails on both sides that are between 34 and 38 inches above the ramp's surface?		
•	 If there are steps at the front entrance: Do the steps have handrails? Is there a permanent ramp? (If not, a temporary ramp can be purchased and should be made available.) 		
•	Is the threshold of the entrance no greater than ½ inch?		
•	Is the entrance door easy to open? Did you check your state and local accessibility codes to see if they have requirements for entrance door weight?		
•	Is the front entrance doorway at least 32 inches wide with the door open 90 degrees, measured between the face of the door and the opposite stop?		
•	Does the door hardware require grasping, pinching, or twisting? If so, can you eliminate the need to open the door by keeping it open during the graduation? Note: Lever door hardware or push button door openers are recommended.		
•	Is the main entrance accessible under the standards listed above?		

	Site Accessibility: The Building	Yes	No
•	Accessible Path of Travel: Under the standards listed below, does the venue have an accessible path of travel from the front entrance to all areas guests will use?		
•	Is the clear door width for all internal door entrances, including restroom entrances and stalls, at least 32 inches wide?		
•	Are all aisles and pathways from the accessible entrance to all public spaces in the facility at least 36 inches wide?		
•	If there are internal steps, do all the steps have handrails?		
•	If there are ramps: ★ Are they no steeper than 1:12? ★ Do they have handrails on both sides that are between 34 inches and 38 inches above the ramp's surface? ★ Do they provide edge protection to prevent someone from slipping off the ramp?		
•	Does the venue have a stable, non-slip floor surface and/or carpets with a firm low pile of a ½ inch or less along accessible routes and in accessible rooms?		
•	Is the reception counter low enough for a wheelchair user (between 28 and 34 inches high)?		
•	Are all obstacles cane-detectable? (Do protruding objects located between 27 inches and 80 inches above the floor, protrude no more than 4 inches into walks, halls, aisles (all circulation paths) etc.?)		
•	Emergency Preparedness: Are there visual and audible alarms built into the facility's alarm system?		
•	Have you included people with disabilities in emergency plans?		
•	Lighting: Is the venue well lit?		
•	Are there any areas of high reflection or glare that could affect visibility or cause discomfort for individuals with visual impairments?		
•	Restrooms: Does the venue have accessible restrooms for each gender?		
•	Is the accessible restroom(s) on the same floor as the function? If not, is there directional signage indicating the route and location of the accessible toilet rooms?		

•	Does the restroom door have a minimum clear opening of 32 inches with the door open 90 degrees?	
•	Is the force required to open the restroom door 5 pounds or less?	
•	Are accessible stalls at least 56 inches x 60 inches (wall mounted toilet) or 59 inches x 60 inches (floor mounted toilet)?	
•	Is the height of the toilet at least 17 inches, measured from the floor to the top of the toilet seat?	
•	Is the grab bar next to the toilet between 33 and 36 inches high and 42 inches in length?	
•	Is the grab bar behind the toilet between 33 and 36 inches high and 36 inches in length?	
•	Are soap, paper towel dispensers, and hand dryers accessible?	
•	Is the height to the top of the sink no greater than 34 inches?	
•	Are the faucets operable without tight grasping or twisting?	
•	Are the pipes under the sink insulated or otherwise configured to protect against contact?	
•	 Permanent Signage for Rooms and Spaces: Signs designating Restrooms, Exits and Rooms with Numbers are required to have Braille and raised/tactile characters: Are the tactile characters on signs located at least 48 inches from the floor to the baseline of the lowest tactile character and 60 inches maximum above the floor to the baseline of the highest tactile character? Are signs mounted on a wall adjacent to the latch side of the door, or as close to the latch side as possible? Is Braille text of the same signage information present? Is this true even if a picture is used to illustrate information? 	
•	Directional and Temporary Signage: Although the requirements for Braille and raised characters do not apply, does the venue have the required directional signage to the following elements? ❖ To the accessible entrance? ❖ To the accessible restroom?	
•	Is there signage leading to the graduation, reception area,	

4. Auxiliary Aids and Services

Everyone wants to be able to see the stage, hear the speeches, and understand the trainings or messages being delivered. The Title II regulations specifically address the obligation of a school board to remove communication barriers for individuals with disabilities. To fulfil this obligation, schools must provide effective communication for people with disabilities using auxiliary aids and services. Auxiliary aids and services are defined as aids and services that are designed to provide effective communication, *i.e.*, making aurally and visually delivered information available to persons who are deaf or hard of hearing or have speech and/or vision impairments. Schools may pick any effective form of communication but should give primary consideration to an individual's preference.

In General: Auxiliary Aids and Services may include the acquisition or modification of equipment or devices and other similar services and actions.

Examples of Auxiliary Aids and Services:

For people who are deaf or hard of hearing: Qualified interpreters, note takers, transcription services, CART (Computer Assisted Realtime Translation – a form of open captioning), assistive listening devices and systems, open and closed captioning, videotext displays, or other effective methods of making aurally delivered materials available to individuals who are deaf or hard of hearing

For people with vision impairments: Qualified readers, taped texts, audio recordings, materials are electronic or on CD-ROM, Braille materials, large print materials, or other effective methods of making visually delivered materials available to individuals with visual impairments

The appropriate auxiliary aid depends on the context of the communication and the needs of the individual with disabilities. A school should honor the choice of appropriate auxiliary aid or service of the individual with a disability, unless it can demonstrate that another effective means of communication exists or that use of the means chosen would not be required by law.

Note: It is recommended that people be asked to submit reasonable accommodation requests at least two weeks in advance of the event to allow time to obtain accommodations such as an ASL interpreter, CART, or alternative formats.

	Communication Access: Auxiliary Aids and Services	Yes	No
•	Did you know that the school may <u>not</u> assess an additional charge for providing a required auxiliary aid or service under the ADA?		
•	Do all promotional materials include information about how to request an auxiliary aid or service and applicable deadlines?		
•	If a sign language interpreter is requested, is there a position where the interpreter can stand so people who are deaf or hard of hearing can see both the person speaking and the interpreter's face and hand movements?		

•	If lighting will be dimmed for any part of the event, can the audiovisual technician position a spotlight for the interpreter that distributes light clearly and evenly to the face and upper body?	
•	If computer-assisted transcript (also called CART) is requested, is there a position where the CART reporters can connect their equipment and project it onto a large screen or television monitor?	
•	Do you have an assistive listening system (e.g., a loop system or an FM or infrared amplification system) installed? If there is an audio loop, has it been placed towards the front of the room with clear sight lines to the stage and the speaker(s)?	
•	Are all videos or film used as part of the event captioned to give access to deaf and hard of hearing viewers?	

5. <u>Service Animals</u>

Under the ADA and Section 504, schools must allow people with disabilities to bring their service animals into all areas where students and guests are allowed access.

	Service Animals	Yes	No
•	Did you know that an exception to a "no pets" policy must be made for service animals?		
•	Did you know that staff may only inquire as to whether an animal is a service animal or ask what tasks the animal has been trained to perform?		
•	Did you know that staff may not ask about the person's disability?		
•	Did you know that staff cannot require certification, ID cards, or insist that service animals wear a special harness or cape?		
•	Did you know that separate fees cannot be charged for admitting a service animal?		
•	Did you know that the school is not required to provide care or food for a service animal or provide a special location for it to relieve itself?		
•	Did you know that allergies and fear of animals are generally not valid reasons for denying access?		
•	Did you know that violators of the ADA may be required to pay money damages and penalties?		

Note: You can learn more about service animals through the ADA National Network document at http://adata.org/service-animals or the U.S. Department of Justice document at www.ada.gov/service_animals_2010.htm

6. <u>Auditorium/Assembly Areas</u>

There are certain requirements for accessible seating in auditoriums. It is important to try to integrate wheelchair seating throughout the auditorium so that people with

disabilities can participate in the most integrated setting possible. For an event like graduation, it is also critical to ensure that families are able to sit together.

	Auditorium/Assembly Areas	Yes	No
•	Is there a plan for the flow of people throughout the event that provides sufficient space for mobility?		
•	Have you offered front row seating to accommodate students or guests who are deaf or hard of hearing?		
•	If your graduation ceremony is in an assembly area with fixed seating, do you have the required number of seats for people who use wheelchairs (as described in the following table)?		
•	Is there designated wheelchair seating? Is it higher than other rows of seats in front of it to provide an unobstructed, comparable line of sight to the program?		
•	Is the wheelchair seating integrated into the seating arrangement so that people have a range of options for viewing the ceremony?		
•	Is the surface around the wheelchair seating smooth, even, and on an accessible route of travel?		
•	Are there sufficient numbers of companion seats provided so that families do not have to be separated? (Many facilities only provide three companion seats. However, it is preferred that families not be separated at graduation ceremonies. Therefore, facilities should provide seating for people who use wheelchairs and their companions to the maximum extent feasible absent undue burden, often defined as "significant difficulty or expense.")		
•	For events where bleacher seating is used, have accessible seating positions been incorporated to allow for integrated seating and a clear line of sight?		
•	In auditoriums and assembly areas, is at least 5 percent of the total number of aisle seats provided an aisle seat in which a person can easily transfer to or from a wheelchair? Does the aisle seat have no armrests on the aisle side, or removable or folding armrests on the aisle side?		

Number of Seats	Minimum Number of Required Wheelchair Spaces
4 to 25	1
26 to 50	2
51 to 150	4
151 to 300	5
301 to 500	6
501 to 5000	6, plus 1 for each 150, or fraction thereof, between 501 through 5000
5001 and over	36, plus 1 for each 200, or fraction thereof over 5000

7. Stage Access

There should be equal stage access for individuals with disabilities who are receiving diplomas or who are on stage for the ceremony. Having students with disabilities receive diplomas in a manner different from their classmates without disabilities is discouraged.

	Stage Access	Yes	No
•	Is the responsible staff member(s) aware that ramps are preferable to lifts when it comes to stage access? The amount of time it takes to operate a lift could disrupt a ceremony and unfairly focus the audience's attention on the person with a disability rather than the ceremony.		
•	Have ramps been installed for stage access for people with disabilities, including teachers, administrators, graduates, or other invited guests/speakers?		
•	Is the maximum slope of a ramp 1:12 (one foot long for every one inch of rise)? See Section 405 of the 2010 ADA Standards for more information. * Note: Ramp ratios of 1:16 or 1:20 provide greater access.		
•	Are handrails provided to assist graduates with disabilities or staff members in ascending or descending the stairs to the stage?		
•	Has the responsible staff member(s) discussed stage access options with the graduate to ascertain his/her preferences?		
•	Are the lectern, podium, and microphones accessible?		

Appendix A – Resource List for Improving Accessibility

Resource List for Improving Accessibility

General Resources

- Centers for Independent Living (CILs) Find the CIL in your area
 - www.ilru.org/html/publications/directory/index.html
- Americans with Disabilities Act Accessibility Standards
 - www.ada.gov/2010ADAstandards_index.htm
- U.S. Access Board Technical assistance on accessibility requirements
 - (800) 872-2253 (voice); (800) 993-2822 (TTY); ta@access-board.gov
 - www.access-board.gov
- Department of Justice's Guide on Accessible Meetings
 - www.ada.gov/business/accessiblemtg.htm
- New England ADA Center ADA Checklist for Readily Achievable Barrier Removal
 - www.adachecklist.org
- ADA National Network: Accessible Parking
 - http://adata.org/parking
- National Center on Accessibility
 - www.ncaonline.org

ADA Technical Assistance and Training

- ADA National Network
 - (800) 949-4232 (V/TTY); http://adata.org/
- U.S. Department of Justice ADA Hotline
 - 800 514 0301 (voice); 800 514 0383 (TTY)
 - www.ada.gov/infoline.htm

Service Animals

- ADA National Network: Service Animals
 - http://adata.org/service-animals
- Department of Justice: Service Animals
 - www.ada.gov/service_animals_2010.htm

American Sign Language Interpreters

- Registry of Interpreters for the Deaf
 - www.rid.org/
- Contact your State's Deaf and Hard of Hearing Agency

ADA Related Equipment

- Job Accommodation Network (provides equipment resources)
 - ♦ (800) 526-7234 (V); (877) 781-9403 (TTY)
 - http://askjan.org

Appendix B - People First Language

People First Language

People First Language

Handicaps Only Apply to Golf, Bowling, and Horse Racing

Mainstream disability groups endorse person-centered language, emphasizing the individual over their medical condition. The terminology we use is more important than just being "politically correct." Using appropriate language demonstrates respect for your guest as a person and shows your understanding of disability-related issues. Examples of acceptable and unacceptable language include:

<u>Current</u>	<u>Outdated</u>
 Person with a disability Person who is disabled Person who has	 Person suffering from (stricken with) Mentally Retarded Handicapped, person with special needs, mentally/physically challenged, crippled, lame, gimp, deformed, victim, afflicted, epileptic, diabetic, paraplegic, palsied, differently-abled, handicapable,
Person without a disability	Normal / healthy, (temporarily) able-bodied
Wheelchair userPerson who uses a wheelchair	Wheelchair-boundConfined to a wheelchair
 Person who is blind, has low vision, or is visually impaired 	The blind
Person who is deafPerson who is hard-of-hearing	The deaf"Hearing impaired" is disfavored by many.
Person with an intellectual disability	 Retarded, mentally defective, moron, Person who functions as a 6 year-old, (this negates the person's life experiences). The phrase "person with mental retardation" should be avoided.
Person with a psychiatric disabilityPerson with mental illness	Crazy, nuts, psycho
Person (living) with HIV or AIDS	Person who suffers from HIV or AIDSAIDS victim.
Seizure	• Fit
Unable to speakUses synthetic speech	DumbMute

Person of short stature	Dwarf or midget
Person with a learning disability	The learning disabled, slow
Person who has Down Syndrome	Mongoloid
Congenital disabilityA disability existing from birth	Birth defect
Says she has a disability	Admits she has a disability
Person no longer living in an institution	The deinstitutionalized
Successful or productive	Overcame his/her disability

Note: Terminology is continually evolving. While these guidelines are intended for people who are speaking about others with disabilities, a person with a disability may use any term they desire to describe themselves or others with a disability.

For questions, please contact the Illinois ADA Project or Equip for Equality at:

Telephone: (877) ADA - 3601 (Voice)

Illinois Project

TTY: (800) 610 - 2779

E-Mail: <u>Contactus@ADA-IL.org</u>
Website: <u>www.ADA-IL.org</u>

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